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| Todd Raymond  55 Cartwright Drive  705-816-3365  Toddraymond\_0@hotmail.com | | | | |
| Summary | | | | |
|  | Currently I am in school learning to be a programmer. I am seeking full time Co-op and possible full time in the future. | | | |
| skills | | | | |
|  | Languages  * Learning: Java, C#, JavaScript, CSS3, HTML5, JQuery  Software  * Learning Data Base: MySQL, DB2   **Soft Skills**   * **Customer Service** * **Cooperative** * **Flexible** * **Management Skills** | | | |
| Experience | | | | |
|  | | Bell Mobile Manager(two stores) | 3 Years | |
|  | | * Primary responsibilities included customer service, retention, and team management. * Developed new policies and procedures. * Responsible for maintaining $250,000 in inventory. * Reached out and negotiated with vendors for new and innovative products. * Implemented strategies to bring store to “Top 10” in customer service Canada wide. | | |
|  | | Rogers Wireless Assistant Manager | | 2.5 Years |
|  | | * Primary responsibilities included customer service and operations. * Managed schedule and scheduling issues. * Shipping/Receiving. | | |
|  | | McDonalds | | 3 Years |
|  | | Shift Supervisor   * Supervised 15-22 employees. * Ordered product. * In charge of customer retention. | | |
| Education | | | | |
|  | | Georgian college | | Sept 2nd 2014-Current |
|  | | Barrie, Ontario | | |